Rotterdam furnace fire due to tube failure

Date: 21 Augustus 2017 **Location:** ExxonMobil Rotterdam Refinery

Incident Summary:

- Electrical failure in cable caused blower of waste heat boiler of furnaces to trip.
- Operator response led to trip of all power-former furnaces.
- During restart of unit, feed-pump of re-boiling furnace, tripped on overload, causing low-flow cut out of feed.
- Furnace was restarted with low-flow cut out protection in bypass.
- Furnace was fired for approx. 1 hour without flow, causing tube failure and consequential fire.
- Fire occurred in common stack of furnace and outside of furnace box , fire was extinguished after 45 minutes.

Cause:

Overheating of tube in furnace causing tube split Due to :

- 1. Bypassing of critical protective system without approval and mitigations
- 2. Not following procedure for restart of furnace





Key learnings

Finding	Actions
System & standards not followed	
Bypassing of protective system was done without proper mitigations and authorization	Provided bypass field switches with key lock
Restart procedure not followed	Hot restart procedure removed
Supervision	
 Limited supervision and oversight during critical activities, including hold points Notification of unit management team not done 	Roles and responsibilities discussions held , including expected notifications and supervision during critical activities
Emergency procedures	
Emergency procedure for isolating furnace tube split not followed	Retraining done of required actions related to emergency procedures